Jeffrey A. Limpert, Sr.
CISSP

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Career Summary

Experienced Project Manager, Network Engineer, Lotus Notes Developer, Instructor, and Storage Management Professional. Skilled in managing multi-server production environments. Well-respected instructor in classroom and e-learning environments.

- Change Management
- Needs/Presale Analysis
- Project Management
- Network Design
- Network Operations and Maintenance
- Noted National Trade Show Presenter

- $(ICS)^2$, CA, Cisco, Microsoft, Novell, ITIL, & SNIA Certified
- Training Development and Delivery
- Instructor and Facilitator Roles
- Database Design
- Workflow Analysis
- Web Presentation Skills

Professional Experience

Limpert & Company, Inc., Cleveland, Ohio   **2007 – Present**
Provider of IT training, project management, consulting and services
Most recent 2010 engagements involved
- Trained CA ARCserve and XOsoft at customer locations in Trinidad and Bulgaria
- Trained web based CA classes to international audiences.
- Trained RIM Authorized BlackBerry Enterprise Server and Handheld classes to RIM customers in North America

Principal
International training and consulting services to CA, Research in Motion, and other organizations on a contract basis

CA (formerly Computer Associates International, Inc), Cleveland, Ohio   **1998-2007**
Large international provider of software and services to Fortune 500 businesses. Products are used to monitor and control infrastructure, security, and storage. 2007 Total Revenue $ 4 billion

Senior Instructor   **2000-2007**
Conducted training classes for BrightStor brand products at onsite, domestic, and international sites. Conducted mentoring and coaching sessions. Developed content for product certification tests. Led technical development on teams of Project Managers, Instructional Designers and Technical Writers; verified documentation; interviewed current users; defined goals of each module; prepared criteria to recertify instructors; led pilot sessions, QA'd results; and conducted trainer certifications. Presented at the company's trade show, CA World, in 1999, 2001, 2004, 2005, and 2007.
- Assisted CA Technology Services (CATS) in ensuring BrightStor product was compatible with customer's backup procedures enabling implementation to proceed on schedule. Was instrumental in meeting published go–live dates.
- QA'd BrightStor courseware for technical accuracy resulting in increased student satisfaction.
- Certified instructor candidates to teach BrightStor classes.
- Championed development of new and upgraded courseware products that introduced students to more product features.
- Implemented technology and infrastructure improvements which led to increased repeat and new sales
- Maintained high scores and favorable comments on student-submitted evaluations and semiannual reviews from managers teaching in excess of 1,600 students in over 260 classes at CA Learning Centers and customer locations.
- Presented courses using a number of internet based methodologies to hundreds of additional students and prospects.

Senior Consultant   **1998-2000**
Consulted on Novell, Microsoft Windows and TNG managed networks performing system analysis, upgrades and project management. Conducted training as needed.
- Upgraded IT Infrastructure for State Industrial Products Corp.. Updated 12 primary servers with Microsoft products. Modified 250 workstations for compatibility with new operating system. Project finished on schedule and under budget.
- Developed Independent Analysis of External Support Requirements for Lincoln Financial. Recognized by CA project manager for contributions during analysis phase of total project.

Polaris Career Center, Middleburg Heights Ohio   **1999-2000**

Vocational education school offering career-path programs to approximately 500 daytime and career-technical and special interest courses for adults in the evenings.

Instructor

Prepared course material and taught classes in Novell LAN Administration. Served as Program Advisor.

- Translated NetWare, course previously taught, to the latest release.
- Revised class schedules, course descriptions, and course content as member of advisory board. Changes resulted in increase of enrollment by 30 percent.

OhioOnline, Inc., Cleveland, Ohio   **1997-1998**

Startup internet service provider operating in downtown Cleveland Ohio. Services included providing internet access, web design/hosting, software development, and consulting services.

Project Manager/Network Analyst

Designed and implemented Lotus Notes applications. Collected data concerning ongoing and planned projects via interviews with staff and clients. Reported findings to staff and upper management. Championed solutions and gave group presentations aimed at improving performance based upon findings. Managed projects and designed networks in Windows, Novell, OS/2, UNIX, TCP/IP, router and WAN environments.

- Implemented network upgrade for Bayer Fiber, Agriculture, and Textiles. Sold increased features to company. Completed project on time and under budget with 100 percent customer satisfaction.

Limpert & Company, Cleveland, Ohio   **1996-1997 & 2007 to Present**

Reestablished my own consulting company.

Owner

Developed unique Local Area Network (LAN) and software solutions using Novell NetWare and Microsoft operating systems. Designed and maintained customer websites. Sold all services.

- Designed and tested regional workstation software standard based on national requirements for United States Postal Service's Akron District. Workstations were placed in district local offices enabling local access to regional and national data.
- Discovered major system problem impacting deployment of approximately 10,000 computers nationwide. Partnered with manufacturers and corporate management to seek resolution and managed implementation of fix resulting in deploying machines on schedule.
- Analyzed shop floor data collection methods for auto parts manufacturer. Substituted off the shelf solution in lieu of custom program resulting in large savings.

Hausser + Taylor, Cleveland, Ohio   **1993-1996**

Regional certified public accounting firm located in five offices (Locations included Cleveland, Canton, and Columbus).

Manager Network Operations

Planned network operations and maintenance tasks. Conducted needs analyses, defined projects, selected vendors, negotiated contracts, and scheduled and implemented projects. Conducted help desk activities. Maintained systems. Installed, configured, diagnosed, and repaired networks. Designed and deployed custom software. Developed standards. Authored system documentation.

Cleveland State University - Division of Continuing Education, Cleveland, Ohio   **1991-1999**

Instructor

Prepared course material and taught Novell and Microsoft LAN Administration, LAN Maintenance and Troubleshooting, Windows and word processing.

LANS, Graphics and More, Cleveland, Ohio   **1979-1993**

Systems Consultant

Managed development of electronic publishing system for a Cleveland-based regional newspaper. Designed and installed LANs.Performed system modifications, tested software applications and prepared system documentation. Supervised systems maintenance. Trained system end users in procedures and software applications. Designed disaster recovery procedures and backup methodologies.

PC Graphics, Cleveland, Ohio   **1989-1990**

Technical Support Manager

Sold desktop publishing systems, imaging technology and typesetting equipment. Provided systems engineering and other technical support to account representatives. Developed RFPs. Trained staff and end users. Managed system integration projects for corporation and scheduled computer installations. Championed Just-in-Time delivery techniques.

Computer Warehouse, Cleveland, Ohio   **1984-1985**

Sales Representative

Certified to Teach the Following Products:
- RIM Authorized trainer for Blackberry Enterprise Server, versions 4.16, 5.0, 5.01, BlackBerry Internet Service
- ARCserve 6.x – Current
- BrightStor Enterprise Backup – all versions
- BrightStor ARCserve – all versions
- BrightStor SAN Manager – version 1 (version 10)
- BrightStor Storage Resource Manager – version 11.1
- BrightStor Portal
- CA ARCserve r12
- CA Message Manager
- CA XOsoft r12
- InoculateIT Anti-Virus (pre-version 4)

Developed Courses for the Following Products:
- ARCserve 2000
- BrightStor ARCserve
- BrightStor Enterprise Backup
- BrightStor SAN Manager
- CA Message Manager

Certifications

- **Computer Associates**
  - **CACP - Storage Specialist**
  - **CACP - Security Specialist**
  - **CACP - Network Specialist**
  - **CUA - Certified Unicenter Administrator**

- **(ISC)^2 Certified Information Systems Security Professional (CISSP)**

- **Lotus CLP**
  - **Certified Lotus Professional Domino R5 System Administrator**
  - **CLP Notes Principal System Administrator R4**
  - **Certified Lotus Professional Notes System Administrator R4**

- **Microsoft**
  - **MCSE - Microsoft Certified Systems Engineer**
  - **MCP - Microsoft Certified Professional**

- **Novell**
  - **CNE - NetWare 6 Certified NetWare Engineer**
  - **CNA - NetWare 6 Certified NetWare Administrator**
  - **CNE - NetWare 5 Certified NetWare Engineer**
  - **CNE - IntraNetWare Certified NetWare Engineer**
  - **CNA - IntraNetWare Certified NetWare Administrator**

- **Other Certifications and Clearances**
  - **ITIL Service Management (ITIL) Foundation (v2 and v3)**
  - **SNIA Fibre Channel SAN Practitioner Certification**
  - **CCNA-Certified Cisco Network Associate**
  - **U.S. government security clearance**
  - **Certified Zenith PC Technician**

- **Graduate Associate in Arts Degree**
  - **Cuyahoga Community College, Cleveland, Ohio**

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Public Recommendations Posted on LinkedIn:

http://www.linkedin.com/in/limpert